



## **QUALITY POLICY**

**Modern Steel Mills LLC** is a customer oriented organization manufacturing and marketing continuously cast steel billets.

**We** are committed to internal/external customer satisfaction which will be achieved by continual improvement of all its business activities in compliance to legal, statutory, regulatory & other applicable standards.

**We** ensure constant efforts directed towards development of human resources for achieving higher levels of productivity, worker skills and excellence in performance.

**We intend to formally establish and steadfastly pursue quality objectives which provide industry benchmarks and are the guiding principles for:**

- Effective implementation and maintenance of Quality Management System in line to the requirements of ISO 9001:2015 standards.
- Meeting all customer requirements and exceed customer satisfaction on a sustained basis.
- Establish mutually beneficial business relation & exercise necessary controls on all third parties including consultants, contractors, sub contractors and suppliers.
- Develop new value added products to explore opportunities.
- Maintain Product Quality as per international standards to have a global reach.

**Modern Steel Mills LLC**, top management is responsible for the establishment & communication of all policies and procedures. The staff shall adhere & implement the same in routine operations.

The policy is reviewed, made available to interested party and amended as appropriate in line with the organizational objectives, quality system requirements & business needs.

**Chairman**

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